

### Overview

Company: Mondialcarta

Location: Italy

## The Challenge

- minimize downtime with the help of a reliable solution;
- achieve complete data protection;
- find a solution that is easy to manage.

#### The Solution

- an integrated IT infrastructure with DR capabilities;
- efficient data protection through instant automatic backups;
- ease of use with **one-click** management.

### **Customer Profile**

Mondialcarta SpA is part of the Puccetti Group, which was founded in 1953. The group employs around 150 people, with around 80 of them at Mondialcarta.

Mondialcarta can be described as a paper recycling company, but its product is not classic tissue, but a niche product called Test Liner (produced by only a handful of companies in Italy).

# The Challenge

The company's IT had suffered from several downtime incidents, that had cost the company several thousands of dollars.

These incidents affected the company's entire production system and Mondialcarta needed an IT solution that would minimize downtime and ensure daily operations continued uninterrupted.

The company also needed to ensure the protection and integrity of their data. This involved the entire machine control system, production data, but also administrative data (databases, several hundreds of gigabytes with images of the recycled material that the company had to store long-term, etc.)

#### The Solution

With the help of Syneto, Mondialcarta has managed to ensure that their data is protected at all times. Moreover, the company has eliminated its ongoing downtime issues – the new solution fully supports all business operations.

The chosen solution has allowed the Pucetti Group to connect their 3 offices (Mondialcarta, Puccetti, and Sorgente Orticaia) and ensure circular backups,

through an absolute backup policy. This was done at a fair price when compared to what the competition offered and without requiring any third-party backup services.

On the new solution, most operations (e.g. creating backups, deploying applications) can be done easily, with just once click. This feature, along with the good support services, has saved the IT team valuable time.

"Checking the consistency of the back-ups the old-fashioned way, once every two or three months for at least one day, meant that in one year the IT team spent four days doing that for each site, therefore 20 full working days. The new Syneto solution has saved us valuable time, while also offering us reliability." - Emanuele Ciabatti - IT Manager, Mondialcarta



## IT reliability

With an integrated solution designed with efficiency and Disaster Recovery in mind.



#### **Data Protection**

Achieved through fast, reliable automatic backups of all the data.



### One-click management

Most IT operations can be done easily, with just one click, saving the users a lot of time.



#### **Contact Information**

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