

COMITEL

Unified Communications

Comitel commits to having better IT by choosing a Syneto solution

Overview

Company: Comitel

Location: Italy

The Challenge

- achieve complete data protection;
- ensure reliable Disaster Recovery;
- find a simple and efficient solution.

The Solution

- **data protection** through automatic backups;
- certain and reliable **Disaster Recovery**;
- ease of use with **one-click management**.

Customer Profile

Comitel has been operating as a system integrator in the Italian ICT sector for over 30 years. This experience has made Comitel a leader in its sector, having over 5000 active customers and about 30 collaborators distributed between the Cesena and Bologna offices.

Over the years, the quality of the solutions proposed by Comitel and the assistance offered have allowed the company to gain the trust of numerous small and medium-sized enterprises in the area.

The Challenge

Comitel needed a new internal IT system that would offer both efficient data protection for their 20 VMs, and reliable Disaster Recovery. Ideally, the new solution would have to be both highly efficient, and easy to use.

As far as data protection was concerned, the company needed to secure their CRM database and all their data regarding the IT systems installed for the company's clients.

The Solution

To solve their IT needs, Comitel has chosen a Syneto solution. This new IT system is composed of a HYPERSeries unit and a SynetoOS VA that runs on the company's old traditional server, ensuring reliable Disaster Recovery.

The new solution now successfully runs all the company's VMs. At the same time, the

new solution has increased the performance of the company's database; access times have improved by approximately 50%.

The company has achieved reliable Disaster Recovery with an RTO of 15 minutes, while also ensuring complete data protection. The new solution is very easy to manage thanks to its „one-click everything“ approach.

“The most important aspects when choosing a new IT solution were: reliability and data protection. And with the Syneto solution, we now benefit from rapid recovery times (about 15 minutes) and have ensured that company data is completely safe.”

- **Francesco Fabbri** - CEO, Comitel



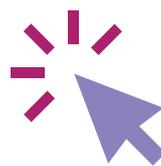
Data Protection

Through instant automatic backups of all the data on the infrastructure.



Disaster Recovery

In case of a negative event, data can be restored as fast as 15 minutes.



One-click management

Most IT operations can be done with just one click, saving the users a lot of time.

syneto

Simplify • Accelerate • Protect

Contact Information

Symbol Palace,
Via Cefalonia 55, 25124,
Brescia, Italy

t. (+39) 030 7687 766
e. sales@syneto.eu
www.syneto.eu

Syneto creates technologies which Simplify, Accelerate and Protect IT operations. We take the latest, cutting-edge enterprise IT technologies and combine them with an incredible level of management simplicity and operational agility to deliver uncompromising simplicity, speed and security. A demonstration of how smart IT can be.

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